



(A Subsidiary of Coal India Limited)
A Mini Ratna Company

ମହାନଦୀ କୋଲ ଫିଲ୍ଡସ୍ ଲିମିଟେଡ୍

महानदी कोलफील्ड्स लिमिटेड

Mahanadi Coalfields Limited

(A subsidiary of Coal India Limited)

Tender Inviting Authority: S. C. Singh

Designation: G.M./HOD (E&M)

Dealing Officer : V M N Pavan, Dy.M.(E&M),

Mob No. 9437131793

Office of The G.M./HOD (E&M), MCL HQ

P.O. – JV, Burla, Dist – Sambalpur (ODISHA)

Gram: SAMBCOAL, FAX: 0663-2542797

Tel: 0663-2542973

E-mail: gm-enm.mcl@coalindia.in

Website: www.mahanadicoal.in

MCL e-Procurement Helpdesk Contact Details

Tel: 0663-2542264, 2542695,2542230

Email: hlp-eproc.mcl@coalindia.in

NIT No.: MCL/SBP/E&M/e-Tender/2021-22/266

Dated 29/06/2021

(Nature of job: Service)

e-TENDER NOTICE

1. Tenders are invited on-line on the website <https://coalindiaticenders.nic.in> from the eligible bidders having Digital Signature Certificate (DSC) issued from any agency authorized by Controller of Certifying Authority (CCA), Govt. of India and which can be traced up to the chain of trust to the Root Certificate of CCA, for the following work:

Description of work	Estimated Cost of Work (Including GST) (In Rs.)	Earnest Money (In Rs.)	Period of Completion (In Days)
Operation & Maintenance (O&M) including grass cutting, cleaning of Solar Modules and Up-keeping of 2 MWp Solar Power Plant at Anand Vihar, MCL HQ, Burla for a period of 2 years (i.e. 24 months or 730 days)	25,91,280.00	Not Applicable	730

2. Time Schedule of Tender:

Sl. No.	Particulars	Date	Time
a.	Tender e-Publication date	29/06/21	18:55 Hrs.
b.	Document download start date	30/06/21	10:00 Hrs.
c.	Document download end date*	13/07/21	17:00 Hrs.
d.	Bid Submission start date	30/06/21	10:00 Hrs.
e.	Bid submission end date*	13/07/21	17:00 Hrs.
f.	Start date for seeking Clarification on-line	30/06/21	10:00 Hrs.
g.	Last date for seeking Clarification on-line	05/07/21	17:00 Hrs.
h.	Date of Pre-bid Meeting	NA	
i.	Bid Opening date*	15/07/21	11:00 Hrs.

- *Note:** (i) If number of bids received online is found to be less than three after the end date and time of bid submission then Last date of submission of Bid and Bid Opening date will be automatically extended for a period of four days ending at 17:00 hrs. The auto extension shall work on the basis of number of bids received only.
- (ii) This extension will be also applicable in case of receipt of zero bid.
- (iii) Bidders will have right to modify/withdraw their bids during extended period of submission of bids.
- (iv) After extension as stated above the tender shall be opened irrespective of available no. of bids on the extended date of opening of tender.
- (v) If any of the above extended dates falls on Holiday i.e. a non-working day as defined in the e-procurement portal then the same is to be rescheduled to the next working day.
- (vi) The validity period of the tender should be decided based on the final end date of submission of bids.

3. Bid Security Declaration:

There shall be no EMD/Bid security for this tender. However, in place of EMD/Bid security the bidder will have to submit a "Bid Security Declaration" in the Undertaking format at Annexure-II, accepting that if they withdraw or modify their bids during the period of bid validity, or if they are awarded the contract and they fail to sign the contract, or to submit a performance security before the deadline or any other default which attracts forfeiture of EMD (as prescribed in the existing manuals) as defined in the request for bids document, they will be banned for two years from being eligible to submit bids in CIL and its subsidiaries.

Note: The above provision shall also be applicable for the Online User Portal Agreement.

4. **Pre-bid Meeting:** The pre-bid meeting shall be held in the office of the Tender Inviting Authority (TIA) on the scheduled date & time, if specified in the NIT. The purpose of the pre-bid meeting is to clarify the issues and to answer the questions on any matter that may be raised at that stage. Non-attendance at the pre-bid meeting will not be a cause for disqualification of bidder and it shall be presumed that the bidder does not require any clarification. If a Pre-Bid meeting is held then the minutes of the Pre-Bid meeting shall be uploaded on the portal which can be viewed by all interested bidders.
5. **Clarification of Bid:** The bidder may seek clarification on-line within the specified period. The identity of the Bidder will not be disclosed by the system. However, the management will clarify as far as possible the relevant queries. The clarifications given by department will be visible to all the bidders intending to participate in that tender.
6. The bidders have to accept the on-line user portal agreement which contains the acceptance of all the Terms and Conditions of NIT and tender document, undertakings and the e-Procurement system through <https://coalindiatenders.nic.in> in order to become an eligible bidder. This will be a part of the agreement.
7. **Eligible Bidders:** The invitation for bid is open to all bidders including an individual, proprietorship firm, partnership firm or a company having eligibility to participate as per eligibility criteria stipulated in clause No.8 of NIT and having Digital Signature Certificate (DSC) issued

from any agency authorized by Controller of Certifying Authority (CCA), Govt. of India and which can be traced up to the chain of trust to the Root Certificate of CCA

Note: Joint Venture is not allowed to participate in this tender.

8. Eligibility Criteria:

A. Work Experience: The bidder must have experience of works (includes completed / ongoing) of similar nature valuing 50 % of the annualized estimated value of the work put to tender (for period of completion over 1 year) / 50 % of the estimated value of the work (for completion period up to one year) put to Tender in any year (consecutive 365 days) during last 7(seven) years ending last day of month previous to the one in which bid applications are invited.

“Annualized value” of the work shall be calculated as the “Estimated value/Period of completion in Days x 365”.

The value of executed works shall be given a simple weightage to bring them at current price level by adding 5% for each completed year (total number of days/365) after the end date of experience till the last day of month previous to one in which e-Tender has been invited.

The definition of Similar work shall be as follows:

“Supply installation and commissioning of Grid connected Solar Power Plants with or without CAMC/AMC/O&M.

Or

“CAMC or AMC or Operation & Maintenance of Grid connected Solar Power Plants”

In respect of the above eligibility criteria the bidders are required to furnish the following information on-line:

- i) Start date of the year for which work experience of bidder is to be considered for eligibility.
- ii) Start date & end date of each qualifying experience (similar nature).
- iii) Work Order Number/Agreement Number of each experience
- iv) Name & address of Employer/Work Order Issuing authority of each experience
- v) Percentage (%) share of each experience (100% in case of an Individual/proprietorship firm or the actual % of share in case of a Joint Venture/Partnership firm).
- vi) Executed Value of work against each experience

B. Permanent Account Number (PAN): The bidder should possess Permanent Account Number (PAN) issued by Income Tax department, Govt. of India.

In respect of the above eligibility criteria the bidders are required to furnish the following information on-line:

- i) Confirmation regarding possessing of Permanent Account Number (PAN) issued by Income Tax department, Govt. of India in the form of Yes / No.

C. Goods and Services Tax (Not Applicable for Exempted Services):

The bidder should be either GST Registered Bidder under Regular Scheme

OR

GST Registered Bidder under Composition Scheme

OR

GST Unregistered Bidder

In respect of the above eligibility criteria the bidders are required to furnish the following information on-line:

- i). Confirmation in the form of Yes/No regarding possessing of required document as enlisted in NIT with respect to GST status of the bidder.

Note: (i) If turnover of bidder exceeds exemption/threshold limit, the bidder must have GST Registration as per GST Act and Rules.

ii) During the execution of the contract if the GST status of the bidder changes, then the payment of GST, if any, to the contractor will be made as per the GST status declared by the bidder during tender stage based on which cost to company has been ascertained or at actuals, whichever is lower.

- D. Electrical Contractor's License (if applicable):** The bidder should possess a valid Electrical Contractor's License issued by Electrical Licensing Board/Authority of any Indian State/Union Territory, in accordance with IE Rule-45.

Note: The category of Electrical Contractor's License possesses by the bidder: H.T or Above

In respect of the above eligibility criteria the bidders are required to furnish the following information on-line:

- i). Confirmation regarding possessing of Electrical Contractor's License issued by Electrical Licensing Board/Authority of any Indian State/Union Territory, in the form of Yes / No.

E. Purchase Preference under 'Make in India' Policy for "Local supplier".

Preference to Make in India (as applicable) vide Order No. P-45021/2/2017-PP (BE-II) dated 16.09.2020, issued by Govt. of India as amended from time to time shall be applicable.

In terms of the above said policy, purchase preference shall be given to Class-I local supplier.

In terms with the above said policy, Class-I local suppliers and Class-II local suppliers shall be eligible to bid.

The definitions of Class-I Local Supplier, Class-II local supplier, Non-Local supplier, Local Content and Margin of Purchase Preference as per above mentioned Order are as follows:-

- A. 'Class-I local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 50%, as defined under said order.
- B. 'Class-II local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content equal to or more than 20% but less than 50%, as defined under said order.
- C. 'Non-Local supplier' means a supplier or service provider, whose goods, services or works offered for procurement, has local content less than 20% as defined under said order
- D. 'Local Content' means the amount of value added in India which shall be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

- E. 'Margin of Purchase Preference' means the maximum extent to which the price quoted by a Class-I local supplier may be above the L1 for the purpose of purchase preference. The margin of purchase preference is 20%.

In respect of the above eligibility criteria the bidder is required to furnish the following information online:

- i). Confirmation in the form of Yes/No regarding possessing of required document indicating percentage of local content as enlisted in NIT.

Note:-

All the Bidders at the time of bidding shall submit either self-certification indicating the percentage of local content in the offered items.

9. Submission of Bid:

- a. In order to submit the Bid, the bidders have to get themselves registered online on the e-Procurement portal of CIL (<https://coalindiatenders.nic.in>) with valid Digital Signature Certificate (DSC) issued from any agency authorized by Controller of Certifying Authority (CCA), Govt. of India and which can be traced up to the chain of trust to the Root Certificate of CCA. The online Registration of the Bidders on the portal will be free of cost and one time activity only. The registration should be in the name of bidder, whereas DSC holder may be either bidder himself or his duly authorized person. The bidder is one whose name will appear as bidder in the e-Procurement Portal.
- b. The bidders have to accept unconditionally the online user portal agreement which contains the acceptance of all the Terms and Conditions of NIT including General and Special Terms & Conditions and other conditions, if any, along with on-line undertaking in support of the authenticity of the declarations regarding the facts, figures, information and documents furnished by the Bidder on-line in order to become an eligible bidder. No conditional bid shall be accepted.

c. Documents to be uploaded by the bidder in Cover-I

For online submission of tender, the bidders will have to upload "Letter of Bid", all the confirmatory documents as prescribed in the NIT and "Price-bid" in Cover-I.

- (i) **Letter of Bid:** The format of Letter of Bid (as given in the NIT) will be downloaded by the bidder and will be printed on Bidder's letter head and the scanned copy of the same will be uploaded during bid submission in Cover-I. This will be the covering letter of the bidder for his submitted bid. The content of the "Letter of Bid" uploaded by the bidder must be the same as per the format downloaded from website and it should not contain any other information.

The Letter of bid will be digitally signed by DSC holder submitting bid online and it does not require any physical signature. However, if the Letter of Bid (LoB) bears the physical signature in addition to the digital signature of DSC holder, it will be accepted without questioning the identity of person signing the Letter of Bid.

If there is any change in the contents of Letter of Bid uploaded by bidder as compared to the format of Letter of Bid uploaded by the department with NIT

document, then the LoB shall be requested under the head Confirmatory documents and subsequently accepted or rejected as applicable.

(ii). List of Confirmatory Documents: All the confirmatory documents as enlisted below in support of online information submitted by the bidder are to be uploaded by the bidder while submitting his/her bid.

Sl. No	Eligibility Criteria	Scanned copy of documents to be uploaded by bidders in support of Information/ declaration furnished online by the bidder against Eligibility Criteria as Confirmatory Document
1	Work Experience (Ref. Clause No 8 (A) of NIT)	For work experience, bidders are required to submit Work Experience Certificate issued by the employer against the experience of similar work containing all the information as sought on-line. Bidder should also submit Work order, BOQ and/or TDS along with the bid.
2.	Permanent Account Number (Ref. Clause No.8(B) of NIT)	PAN card issued by Income Tax department, Govt. of India
3.	Goods and Services Tax (Not Applicable for Exempted Services) (Ref. Clause No.8(C) of NIT)	The bidder should possess any one of the following documents depending upon the status w.r.t GST as declared by him in the BOQ sheet: i). Status: GST Registered Bidder under Regular Scheme Document: GST Registration Certificate (i.e. GST identification Number) issued by appropriate authority of India. ii). Status: GST Registered Bidder under Composition scheme Document: GST Registration Certificate (i.e. GST identification Number) issued by appropriate authority of India. ii).Status: GST Unregistered bidder Document: A Certificate from a practicing Chartered Accountant having membership number with Institute of Chartered Accountants of India certifying that the bidder is GST unregistered bidder in compliance with the relevant GST rules of. India. Note: If turnover of bidder exceeds exemption/threshold limit, the bidder must have GST registration as per GST Act and rules.
4.	Electrical Contractor's License (Ref. Clause No.8(D) of NIT)	Valid Electrical Contractor's License issued by Electrical Licensing Board/ Authority of any Indian state/UT. Note: The category of Electrical Contractor's License possess by the bidder: H.T or Above
5.	Legal Status of the bidder	<u>Any one of the following document</u> : 1.Affidavit or any other document to prove proprietorship/Individual status of the bidder 2.Partnership deed containing name of partners 3.Memorandum & Article of Association with certificate of incorporation containing name of bidder
6.	Digital Signature Certificate (DSC)	If the bidder himself is the DSC holder bidding on-line then no document is required. However, if the DSC holder is bidding online on behalf of the bidder then the Power of Attorney or any sort of legally acceptable document for the authority to bid on behalf of the bidder
7.	Local supplier status of	All the Bidders at the time of bidding shall submit self-certification indicating the percentage of local content in the offered items.

	the Bidder	
8.	(a) Undertaking to be submitted by Bidder/s on his Letter Head regarding genuineness of the information furnished by him on-line and authenticity of the scanned copy of documents uploaded by him on-line in support of his eligibility and Bid Security Declaration, as per the format given in the bid document at Annexure II. (b) In case of partnership firm, undertaking as per Annexure-VIII, is also to be submitted and signed by all the Partners of the Partnership Firm. (c) Certificate by Bidder/s on his Letter Head as per the format given at Annexure-XI is to be uploaded and Valid registration from competent authority (if applicable).	
9.	Letter of Bid by Bidder/s on his Letter Head (As enrolled on the e-Procurement Portal of CIL) as per Annexure-V.	
10.	Undertaking to be submitted by Bidder/s on his Letter Head stating that the bidder is not an MSE or if the bidder is an MSE then the relevant document as mentioned in clause no. 14(M) is to be submitted. (Applicable for Service Nature of tenders)	
11	Any other document to support the qualification information as submitted by bidder online. Note: If the bidder is not having any document for uploading in this link, a blank document maybe uploaded by the bidder.	
Note: Only one file in .pdf format can be uploaded against each eligibility criteria. Any additional/ other relevant document(s) to support the information/declaration furnished by bidder online against eligibility criteria may also be attached by the bidder in the same file to be uploaded against respective eligibility criteria.		

(iii) **Price bid:** The Price bid containing the Bill of Quantity will be in Excel format and will be downloaded by the bidder and he will quote the rates for all items on this Excel file. Prior to quoting the rates in the BOQ file, the bidder will select the appropriate status from the following list given in the BOQ: -

- I). GST Registered Bidder under Regular Scheme
- II). GST Registered Bidder under Composition Scheme
- III). GST Unregistered bidder

The rates quoted by the bidder will be excluding GST & GST Compensation Cess (if applicable) only and GST & GST Compensation Cess (if applicable) (to be paid by MCL or by the bidder) will appear as a separate entity. The GST & GST Compensation Cess (if applicable) will be taken by the system based on the status of bidder selected by the bidder during bid submission and with the predefined business logic given in the BOQ file by the department. This file will be digitally signed and uploaded by the bidder.

Thereafter, the bidder will upload the same Excel file during bid submission in **cover-I**. The Price-bid (excluding GST & GST Compensation Cess (if applicable)) will be in Item Rate BOQ format and the bidder will have to quote for all the tendered items.

System for Decision of L-1 Bidder & Contract Value Calculation:

The L-1 bidder will be decided based on the cost to the Company.

****Case-1: For Supply for which INPUT TAX CREDIT (ITC) is Available to the Company:**

~~For calculation of overall Bid value, the GST and GST Compensation Cess (if applicable) required to be paid by the Bidder or by MCL, taken by the system will be ignored to decide the L1 i.e the ranking of the Bidders will be decided based on rates quoted by the bidders excluding~~

~~GST and GST Compensation Cess (if applicable) . This value of the bidder will be “the cost to Company”.~~

~~**Cost to Company = Quoted Price of the Bidder excluding GST and GST Compensation Cess (if applicable)**~~

~~Then GST and GST Compensation Cess (if applicable) required to be deposited by the Bidder will be added to the overall Bid value to arrive at the Contract value. The Price bids of the tenderers will have no condition. The Price Bid which is incomplete and not submitted as per instruction given above will be rejected.~~

****Case-2: For Supply for which INPUT TAX CREDIT (ITC) is Not Available to the Company:**

For calculation of overall Bid value, the GST and GST Compensation Cess (if applicable) required to be paid by the Bidder or by MCL, taken by the system will be added to the rates quoted by the bidder to decide the L1 i.e the ranking of the Bidders will be decided based on rates quoted by the bidders plus GST and GST Compensation Cess (if applicable) . This value of the bidder will be “the Cost to the Company”.

Cost to Company = Quoted Price of the Bidder excluding GST and GST Compensation Cess (if applicable) + Amount of GST and GST Compensation Cess (if applicable)

Then GST and GST Compensation Cess (if applicable) to be deposited by MCL will be deducted from the overall Bid value to arrive at the Contract value. The Price-bids of the tenderers will have no condition. The Price Bid which is incomplete and not submitted as per instruction given above will be rejected.

Note: The bidder should select their GST category as per clause no. 8.B of NIT.

10. All bids are to be submitted on-line on the website (<https://coalindiatenders.nic.in>). No bid shall be accepted off-line.
11. It is the bidder’s responsibility to comply with the system requirement i.e. hardware, software and internet connectivity at bidder’s premises to access the e-tender website. Under any circumstances, MCL shall not be liable to the bidders for any direct/indirect loss or damages incurred by them arising out of incorrect use of the e-tender system or internet connectivity failures.
12. The e-procurement system will evaluate the Technical bids automatically on the basis of relevant data provided by bidder through a form in an objective and structured manner while submitting bid. If the parameter given by bidder in objective and structured manner does not confirm to required eligibility criteria as specified in the tender document, then the bid will be automatically rejected by the system. All the documents uploaded by L1-bidder and the Evaluation sheets generated by the system online shall be downloaded after opening of bid.
13. Tender will be decrypted and opened online by the “Bid Openers” with their Digital Signature Certificate (DSC) on the prescheduled date and time of tender opening.
14. **Tender Evaluation:**
 - (A) After opening of Bid, the documents submitted by L-1 bidder in Cover-I as enlisted in the NIT will be downloaded by the evaluator and shall be put up to Tender Committee. The Tender Committee will examine the uploaded documents against information/declarations furnished by the L1 bidder online. If it confirms to all of the information/declarations

furnished by the bidder online and does not change the eligibility status of the bidder then the bidder will be considered eligible for award of contract.

- (B)** In case the Tender Committee finds that there is some deficiency in uploaded documents corresponding to the information furnished online or in case corresponding document have not been uploaded by bidder(s) then the same will be specified online by Evaluator clearly indicating the omissions/shortcomings in the uploaded documents and indicating start date and end date allowing 7 days (7 x 24 hours) time for online re-submission by bidder(s). The bidder(s) will get this information on their personalized dashboard under "Upload confirmatory document" link. Additionally, information shall also be sent by system generated email and SMS, but it will be the bidder's responsibility to check the updated status/information on their personalized dash board regularly after opening of bid. No separate communication will be required in this regard. Non-receipt of e-mail and SMS will not be accepted as a reason of non-submission of documents within prescribed time. The bidder(s) will upload the scanned copy of all those specified documents in support of the information/ declarations furnished by them online within the specified period of 7 days. No further clarification shall be sought from Bidder.
- (C)** The tender will be evaluated only on the basis of documents uploaded by L-1 bidder online. The L-1 bidder is not required to submit hard copy of any document through offline mode. Any document submitted offline will not be given any cognizance in the evaluation of tender.
- (D)** In case the L-1 bidder submits requisite documents online as per NIT, then the bidder will be considered eligible for award of contract.
- (E)** In case the L-1 bidder fails to submit requisite documents online as per NIT or if any of the information/declaration furnished by L-1 bidder online is found to be wrong by Tender Committee during evaluation of scanned documents uploaded by bidder, which changes the eligibility status of the bidder, then his bid shall be rejected and the bidder will be banned for two years from being eligible to submit bids in CIL and its subsidiaries.
- (F)** In case the L1 bidder is technically eligible but rejection is due to high rate quoted by him/her then the tender shall be cancelled and retendered.
- (G)** In case the L1 bidder is rejected due to non-compliance of confirmatory documents then L2 bidder will become L1 bidder and confirmatory documents of this bidder shall be evaluated by TC and the process shall be followed as mentioned in clause no. (A) to (E) above.
- (H)** The process as mentioned at clause no. (G) shall be repeated till the work is either awarded or all the eligible bidders are exhausted.
- (I)** In case none of the bidders complies technical requirement, the re-tender will be done (with the same or different quantity, as per the instant requirement)
- (J)** It is responsibility of Bidders to upload legible/clearly readable scanned copy of all the required documents as mentioned in clause no. 9(c) (ii) titled- List of Confirmatory Documents.
- (K)** If L1 bidder backs out (i.e. Techno commercially established L1 bidder), the bidder will be banned for two years from being eligible to submit bids in CIL and its subsidiaries.

(L) Preference to Make in India (as applicable) vide Order No. P-45021/2/2017-PP (BE-II) dated 16.09.2020, issued by Govt. of India as amended from time to time shall be applicable.

In terms of the above said policy, purchase preference shall be given to local suppliers in the following manner:

I. In the procurement of works which are divisible in nature, the following procedure shall be followed:-

- i) Among all qualified bids, the lowest bid will be termed as L-1. If L-1 is from a Class-I local supplier, the contract for full quantity will be awarded to L-1 at L-1 price by the Purchaser.
- ii) If L-1 is not a Class-I local supplier, 50% of the order quantity shall be awarded to L-1. Thereafter, the lowest bidder among the Class-I local suppliers will be invited to match the L-1 price for the remaining 50% quantity subject to Class-I local supplier's quoted price falling within the margin of purchase preference, and the contract for that quantity shall be awarded to such local supplier subject to his matching the L-1 price. In case such lowest eligible Class-I supplier fails to match the L-1 price or accept less than the offer quantity, the next higher Class-I local supplier within the margin of purchase preference shall be invited to match the L-1 price for remaining quantity and so on, and contract shall be awarded accordingly. In case some quantity is still left uncovered on Class-I local supplier, then such balance quantity may also be ordered on L-1 bidder.

II. In the procurement of works which are not divisible, and in procurement of services where the bid is evaluated on price alone, the following procedure shall be followed:-

- i) Among all qualified bids, the lowest bid will be termed as L-1. If L-1 is from a Class-I local supplier, the contract will be awarded to L-1.
- ii) If L-1 is not from a Class-I local supplier, the lowest bidder among the Class-I local suppliers, will be invited to match the L-1 price subject to Class-I local supplier's quoted price falling within the margin of purchase preference, and the contract shall be awarded to such Class-I local supplier subject to matching the L-1 price.
- iii) In case such lowest eligible Class-I local supplier fails to match the L-1 price, the Class-I local supplier with the next higher bid within the margin of purchase preference shall be invited to match the L-1 price and so on and contract shall be awarded accordingly. In case none of the Class-I local suppliers within the margin of purchase preference matches the L-1 price, then the contract may be awarded to the L-1 bidder.

Note: The confirmation from the bidder regarding matching of L1 price may be taken in confirmatory document link of e-Procurement portal by recycling 'Any other document' link.

Verification of local content :

- I. All the Bidders at the time of bidding shall submit either self-certification indicating the percentage of local content in the offered items.